



RANZCO PERTH 2017

49TH ANNUAL SCIENTIFIC CONGRESS

28 OCTOBER - 1 NOVEMBER 2017
PERTH CONVENTION AND EXHIBITION CENTRE



Perth City Skyline at dawn, photography by Luke Austin

PRACTICE MANAGERS PROGRAM

TIME	SUNDAY 29 OCTOBER	ROOM
0830 – 0840	Welcome Reception & Annual General Meeting (AGM) - Optional attendance for delegates	Level 2, Meeting Room 8
0845 – 0925	Let's Network! Get to know your colleagues	Level 2, Meeting Room 8
0930 – 1000	Managing Accreditation – A Systems Approach Speaker: Mr Bret Mannison	Level 2, Meeting Room 8
1000 – 1030	Morning Tea	Outside Meeting Room 8
1030 – 1100	^ Congress program: Feedback Matters Speaker: Dr Ruth Ferraro	Riverside Theatre
1030 – 1125	Performance Management Speaker: Mr David Wenban	Level 2, Meeting Room 8
1130 – 1230	Turning the Key – Practice Management Speaker: Ms Robyn Peters	Level 2, Meeting Room 8
1230 – 1400	Lunch	Exhibition Hall
1400 – 1455	Effective Interviewing Speaker: Mr David Wenban	Level 2, Meeting Room 8
1500 – 1530	Optometrist Study and IT Health Check Speaker: Ms Katarina Steele	Level 2, Meeting Room 8
1400 – 1530	^ Congress program: Ethics and Professionalism: Crossing the Line	Bellevue Ballroom 1
1530 – 1600	Afternoon Tea	Outside Meeting Room 8
1600 – 1655	Staffing Contracts Speaker: Mr David Wenban	Level 2, Meeting Room 8
1700 – 1800	Bullying, Harassment & Discrimination in the Workplace Speaker: Mr Chris Johnson	Level 2, Meeting Room 8
1800 – 1830	Practice Managers' Social Drinks (sponsored by LOGIQC)	Outside Meeting Room 8

^ Session from Congress program recommended by the Practice Managers' Committee for delegates to attend as an alternative from the Practice Managers' program



TIME	MONDAY 30 OCTOBER	ROOM
0830 – 0925	Mindfulness for Stress Management Speaker: Dr Kathryn Choules	Level 2, Meeting Room 8
0930 – 1000	Social Media Speaker: Ms Morag Smith	Level 2, Meeting Room 8
1000 – 1030	Morning Tea	Outside Meeting Room 8
1030 – 1110	Medico-Political Challenges facing Australian Ophthalmologists Speaker: Mr Kerry Gallagher	Level 2, Meeting Room 8
1115 – 1125	Practice Accreditation - RANZCO NUCELUS Program Speaker: Mr Simon Janda (RANZCO staff)	Level 2, Meeting Room 8
1130 – 1140	^Congress program: College Update on Collaborative Care Speaker: Dr David Andrews	Riverside Theatre
1130 – 1230	Practice Accreditation - PracticeHub Speaker: Ms Anna-Maria Gibb	Level 2, Meeting Room 8
1230 – 1400	Lunch	Exhibition Hall
1400 – 1530	Customer Service: The Patient Experience Speaker: Mrs Colleen Sullivan	Level 2, Meeting Room 8
1400 – 1530	^Congress program: The Case for Inclusion	Bellevue Ballroom 1
1530 – 1600	Afternoon Tea	Outside Meeting Room 8
1600 – 1625	Medicare Q&A Session with the Medicare Advisory Committee Speaker: Dr Bradley Horsburgh (Committee Chair)	Level 2, Meeting Room 8
1630 – 1655	*Update: CADUCO Practice Costs Calculator Speaker: Dr Bradley Horsburgh	Level 2, Meeting Room 8
1700 – 1715	Building Partnerships Speaker: Ms Colette Kinsella	Level 2, Meeting Room 8
1900 – 2200	Practice Managers' Social Dinner (Registration required)	The Reveley Bar

* Topics continued from PM conference 2016

^ Session from Congress program recommended by the Practice Managers' Committee for delegates to attend as an alternative from the Practice Managers' program

TIME	TUESDAY 31 OCTOBER	ROOM
0830 – 0855	St John Community Transport Service Speaker: Mrs Cheryl Bushe-Jones	Level 2, Meeting Room 8
0900 – 1000	Benchmarking Speaker: Mr Scott Bell	Level 2, Meeting Room 8
1000 – 1030	Morning Tea	Outside Meeting Room 8
1030 – 1125	Terminating the Employment Relationships Do's and Don'ts Speaker: Mr Simon Bibby	Level 2, Meeting Room 8
1130 – 1155	AAPM/UNE – Pathway Guidelines for Practice Managers Speaker: Mrs Colleen Sullivan	Level 2, Meeting Room 8
1200 – 1230	Risk Assessment & Minimisation Strategies: An Orthoptics Perspective Speaker: Ms Jane Schuller	Level 2, Meeting Room 8
1230 – 1400	Lunch	Exhibition Hall
1400 – 1530	Thrive in Your Practice! How to be Emotionally Resilient in Changing Times Speaker: Ms Rachel Green	Level 2, Meeting Room 8
1530 – 1600	Afternoon Tea	Outside Meeting Room 8
1600 – 1730	“Stepping up to the challenges of the future” (Tie in with the Congress program). This jam-packed session will paint a picture of the future of the profession from a non-clinical standpoint. The findings from the official RANZCO Workforce Survey will be presented and followed by a panel discussion aimed at highlighting changes to work patterns, funding and area of need. The Younger Fellows will then reveal what's on the horizon; the rise of the digital era – everything from e-health records to robots. Finally, find out what changes the government is driving regarding CPD and revalidation and how RANZCO can assist you in being prepared and accredited.	Bellevue Ballroom 1
1900 – 2200	Practice Managers' Conference 2017 concludes	